



Privacy Policy

GT Fitness and Wellbeing is committed to ensuring the security and protection of the personal information that we process. All client data is held in accordance with the data protection principles outlined in Data Protection Act 2018 and UK General Data Protection Regulations (GDPR).

Why Do We Collect Personal Data?

Individuals, parents/caregivers, schools and professional organisations using our services receive fitness coaching, intervention and tuition based on individual needs. In order to deliver safe and appropriate coaching and intervention, GT Fitness and Wellbeing needs to collect information about the individual or organisation who contacts us and the individual(s)/group(s) who are the subject of the enquiry.

Whose Personal Data Do We Collect?

GT Fitness and Wellbeing collects personal data about the individual and organisation who contacts us and about the subject(s) of the contact enquiry. Where relevant, we may also collect data about other related individuals, such as partners or siblings at home or other members of your organisation. Where the information you provide does not relate to you, we shall presume that you have the consent of the person whom you are sharing data about to share that information with us.

GT Fitness and Wellbeing also collects personal data from all personnel, including employees, contractors and suppliers, in line with our legal requirements for Safer Recruitment, insurance obligations and legitimate interest in maintaining professional relationships with relevant parties.

What Kind of Personal Data Do We Collect?

The personal data GT Fitness and Wellbeing collects may include:

- Your name and the name of the individual(s)/group(s) you are contacting us about
- Contact details (including telephone number, email address and home address)
- Dates of birth, gender, ethnicity, employment status and other relevant characteristics (such as a child's entitlement to Free School Meals or Pupil Premium, SEN register status)
- Information relating to the inclusion or SEND requirements of the individual(s) and/or organisation(s) you are contacting us about
- Information relating to the medical needs of the individual(s) and/or organisation(s) you are contacting us about, including details about any medication, injuries and surgical procedures that may be of relevance
- Any other information provided by you through our online forms or when speaking with an employee/representative of GT Fitness and Wellbeing
- Financial data for taking payment, online transactions and purchases from our store





How Do We Collect Your Personal Data?

GT Fitness and Wellbeing collects your personal data through:

- Online enquiry forms;
- Information provided to us during an appointment, session or meeting;
- Information provided to us through verbal or written communication, including conversations in person and by telephone, and correspondence by email and social media platforms.
- Information collected through the use of CCTV cameras installed on our premises for security purposes.
- Information collected through the use of cookies and similar technologies when you visit our website.
- Details of transactions you carry out through our site or in person and of the fulfilment of your orders.

If you are referred to us by a third party, we will store and use the data provided to us at the time of referral along with any additional information provided by you.

How Do We Use Your Personal Data?

GT Fitness and Wellbeing collects and uses your personal data to:

- Ensure you can access our services and provide you with the best possible support and advice
- Respond to your queries and comments
- Verify your identity and the identity of any third parties for security purposes
- Notify you about any changes to our services
- Record, manage, supervise and quality assure the services you are provided with
- Comply with our legal obligations and carry out all our obligations under any contracts entered into, including our safeguarding responsibilities
- To ensure that content from our site is presented in the most effective manner for you and for your device.
- To ensure high standards and improve our website and services
- Sell our products.

What Do We Do With Your Personal Data?

GT Fitness and Wellbeing implements technological and organisational security measures to ensure your data is kept secure, using platforms such as Google Workspace and password protection for sensitive emails and documents. Your data will be kept secure and confidential, except in specific circumstances where we may be obliged to share it in order to comply with our legal obligations and safeguarding requirements as they are laid out in our Terms and Conditions of Service.

GT Fitness and Wellbeing may also use the personal data of personnel for the purposes of processing DBS checks





How Do We Keep Your Data Secure?

GT Fitness and Wellbeing is registered with the Information Commissioner's Office (ICO), which oversees compliance with data protection legislation in the UK. Our registration ensures that we adhere to the requirements set out by the ICO in handling and safeguarding your personal information. Our staff undergo regular training on data protection and privacy practices to ensure the security and confidentiality of your information.

How Long Do We Store Your Data?

We will only retain your personal data for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting or reporting requirements. We are legally obliged to hold certain data for prescribed lengths of time, including 6 years for financial data and 3 years for contract data.

What Are Your Data Subject Access Rights?

As the Data Subject, you have the right to:

- Access any personal data we hold about you.
- Ensure correction of any personal data we hold about you that is incorrect.
- Request erasure of your personal data if you no longer wish for us to hold it.
- Object to processing of your personal data.
- Request restriction of processing your personal data.
- Request transfer of your personal data.
- Withdraw consent at any time where we are relying on consent to process your personal data.

Parents/caregivers have the right to request their child's data where the child is not considered mature enough to understand their rights over their personal data or where their child consent for them to do so. A young person aged 16 or over will be presumed to have mental capacity to make decisions regarding their own personal data, unless they fulfil the criteria for being unable to make a decision for themselves under Section 3(1) of the Mental Capacity Act 2005.

Contact Us

If you have any questions regarding our Privacy Policy or the processing of your personal data, please contact us at:

contact@gtfitnessandwellbeing.co.uk

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